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There are a number of course improvements that are currently in process and will be implemented in Summer/Fall 2020:

- **Course Navigation Walk-Throughs and Interactive FAQs:** This semester multi-media modules using SnagIt software will provide a higher quality course orientation experience for students using walk-throughs for registering/purchasing the e-book, taking exams, and posting in discussion board forums. SnagIt walk-through videos will be available by Fall 2020.
- **High Definition Video Chapter Lectures:** Using a high definition video camera with Camtasia Studio software, video chapter lectures will replace older videos shot on a desktop webcam. Camtasia Studio will allow integration of instructor lectures with chapter powerpoint slides.
- **Zoom Webinars:** Later this semester (and during the summer session), on-demand Zoom Webinars (not the same as Zoom meetings) will be piloted as an experiment to convene once a week chapter question and answer sessions. Zoom webinars will be archived for asynchronous viewing.

## STAFFING

During the review period, MGMT 405 was taught by two instructors. One instructor was teaching it on FERP in a face-to-face format once every Fall semester; the instructor fully retired at the end of the Fall 2019 semester. For the next five years, there are no foreseeable staffing issues as the mega-online section that is currently offered will accommodate student demand. However, it is recommended that by Fall 2024 a staffing transition be implemented by training an instructor to begin teaching a small online section of MGMT 405 with a gradual increase in student enrollments as that instructor gains confidence and skill to teach the online mega-section.