

TESTING THE SOLUTION

(TYPES OF TESTS)

1

WHAT IS THE GOAL OF THE TEST

Proof of Concept: Proves Technical Feasibility

Prototype: Demonstrates the Business Concept

MVP: Validate the idea; find product-market-fit based on end user feedback

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PROOF OF CONCEPT

OBJECTIVE: DEMONSTRATE THE SECRET SAUCE ACTUALLY WORKS

- Technical functionality
 - Efficacy of key technology/innovation
 - Patents, peer-reviewed research, demonstrations
 - Algorithms produce accurate, relevant results
 - Verify the development approach
 - Check feasibility
 - Define your solution's limitations
 - Evaluate resources needed
 - Reduce the likelihood of later failures
- Eg: Baked! ; Theranos ; RMS Pricing Algorithms

3

PROOF OF CONCEPT - RMS

Smart menu pricing to maximize restaurant profits



4

PROOF OF CONCEPT – BAKED!

Vegan, GF prepackaged baking mixes



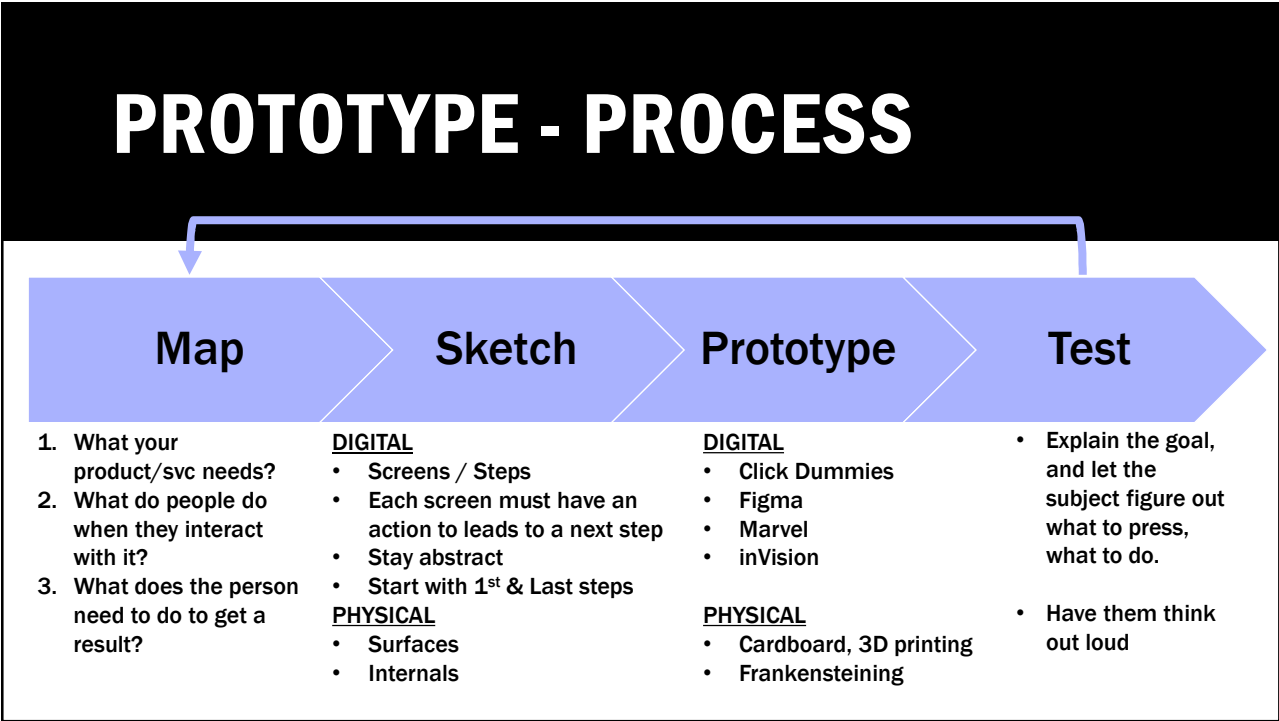
5

PROTOTYPE

OBJECTIVE: DEMONSTRATE THE BUSINESS CONCEPT

- The business idea
- The use case
- The interaction between customer/company
- The UI/UX
 - Discovery of subjective preference
 - Validation of customer interest

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PROTOTYPING – NEXT STEPS

Best Practices

- Low Fidelity
- Clickable wireframe
- Paper

- High Fidelity

Google Slides

hotjar

Heatmaps
Visualize user behaviour

Recordings
See what your users see

Feedback
Discover how your users feel

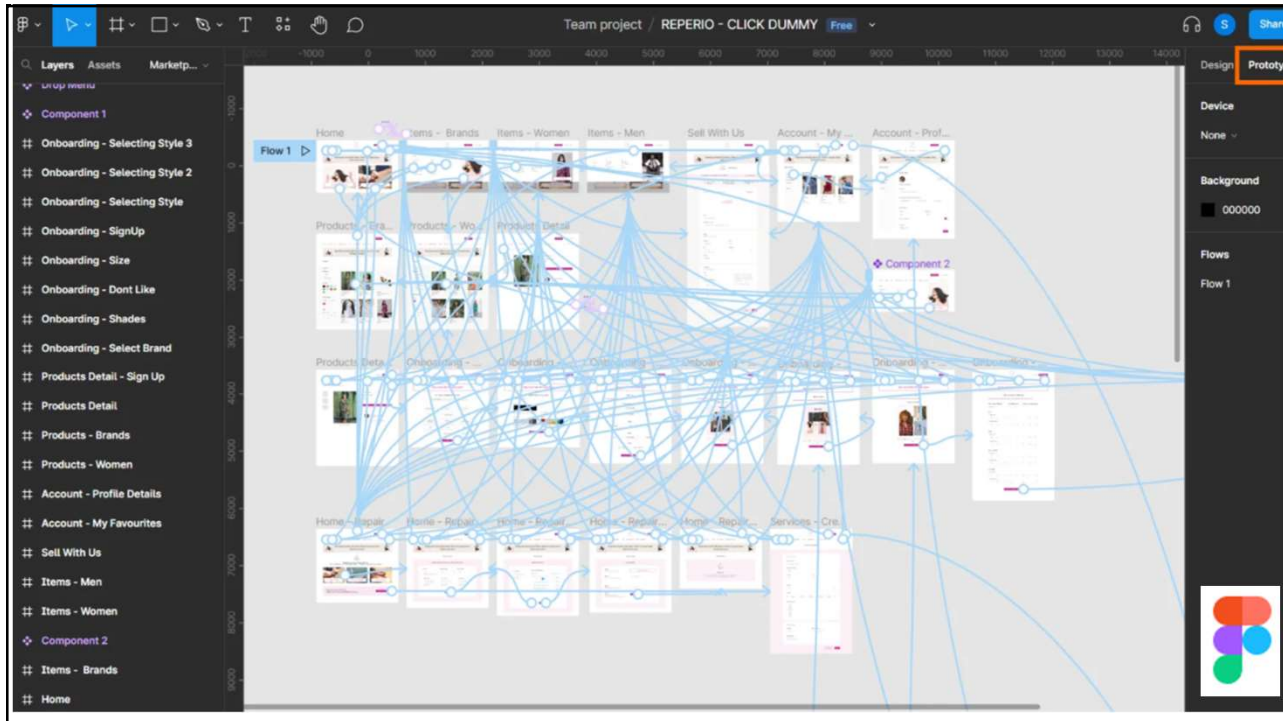
Surveys
Hear from your users

qualtrics^{XM}

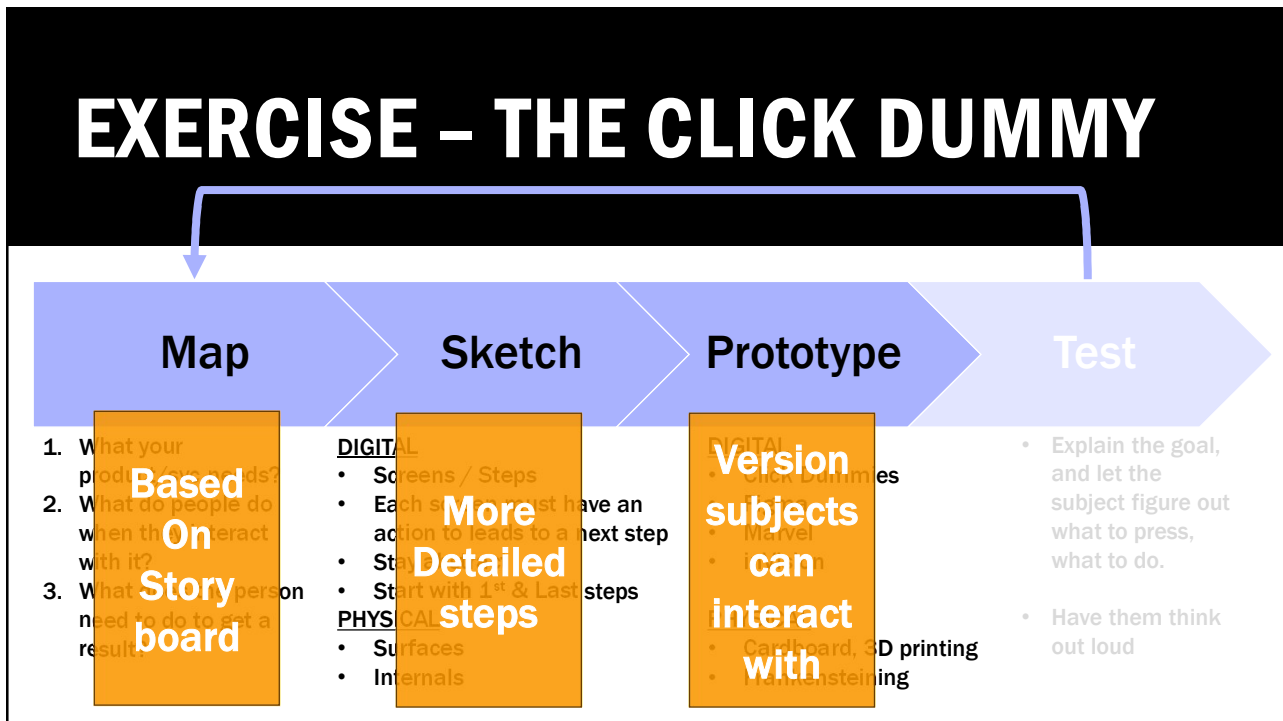
<https://its.sfsu.edu/service/surveysqualtrics>

mouseflow

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	PoC	Prototype	MVP
Goal	Prove technical feasibility	Demonstrate business concept	Validate an idea & find a product-market fit based on real end-user feedback
Development time	Days/weeks	Weeks	Months
Audience	Researchers, Developers	Stakeholders, Investors, Focus groups	Early adopters, Investors
Use case	Test technical aspects	Fill gaps in a flow, pitch the product idea	Look for a market fit by assessing user feedback, Get funding
Risk evaluation	Reduces risk of technical problems	Reduces risk of user dissatisfaction	Reduces risk of building a product with no market
Investment	Small budget	Medium budget	Well-defined budget
Revenue	Not for sale	Not for sale, Generates further investment	Sells to early adopters, Generates investment
Further use	Technical prototype or MVP development	MVP development	Full-fledged product development

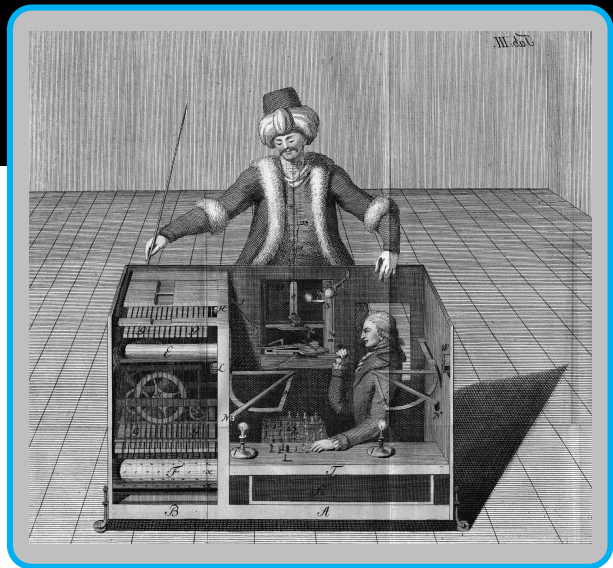
TEST TYPE SUMMARY

<https://www.techmagic.co/blog/content/images/2022/07/PoC-vs.-Prototype-vs.-MVP-5.png>

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MVP TYPES

- **The Virtual Concierge (Manual)**
 - “Marketplace”
 - Forums
 - Surveys
 - Forms
 - Spreadsheet MVP
 - No-code
 - Coding / Automation



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DELIVERABLE – POC & PROTOTYPE

1. Storyboard of how the product/service works.
2. Expanded detail (sketch or specs) of how people interact with the product/service.
3. An interactive prototype, that can be used, repeatedly, to test how the customers would interact with the product/service.